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Abbreviations: HS: Host send HR: Host receive WS: Waiting send

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Elaine A. Krenitsky Patent Financial Analyst

Please Expedite

August 4, 2003

US Patent and Trademark Office Refund Division Box 17 Washington, D. C. 20231

Dear Mr. LeBron:

The following items debited to our July, 2003 account statement for 24-0037 is duplication:

| Serial No. | Date Posted | Control No. | Amount | Type |
|------------|-------------|-------------|----------|-------|
| 10/604197 | 7/1/2003 | 159 | \$750.00 | Debit |
| 10/604197 | 7/1/2003 | 160 | \$168.00 | Debit |
| 10/604197 | 7/1/2003 | 161 | \$360.00 | Debit |
| 10/604198 | 7/1/2003 | 162 | \$750.00 | Debit |
| 10/604198 | 7/1/2003 | 163 | \$168.00 | Debit |
| 10/604198 | 7/1/2003 | 164 | \$360.00 | Debit |
| 10/604199 | 7/1/2003 | 165 | \$750.00 | Debit |
| 10/604199 | 7/1/2003 | 166 | \$168.00 | Debit |
| 10/604199 | 7/1/2003 | 167 | \$360.00 | Debit |
| 10/604201 | 7/1/2003 | 198 | \$750.00 | Debit |
| 10/604201 | 7/1/2003 | 199 | \$168.00 | Debit |
| 10/604201 | 7/1/2003 | 200 | \$360.00 | Debit |
| | | | | |

The first 9 charges are duplicates of the last 3 charges. Oliff & Berridge explained they attempted to file this application electronically, received three error messages, but later discovered although error messages were received, new serial numbers were assigned and costs charged to 24-0037 for all nine erroneous charges. Please

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credit our account 24-0037 as soon as possible. In the event this needs an explanation, please provide one to the fax number below. \$3834 is a considerable amount to have missing from our account for long, so we appreciate it if you will expedite this request.

An attempt was made to get this corrected, but the phone number provided by Carla in Deposit Accounts was incorrect, and the new number provided by a person who answered 703-308-6816 was 703-308-0910, the general information number. Had I been able to get through on the second number, I'm certain I would not have gotten this problem resolved.

A copy of the appropriate statement page is attached. If there are any further questions, please call me at the below number.

Thank you for your attention to this matter.

Very truly yours,

Elaine A. Krenitsky

Patent Financial Analyst

585-423-6561



Deposit Account Statement

State:

Page 1 of 3



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Deposit Account Statement

Requested Statement Month: Deposit Account Number: Name: Attention: Address: City:

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Conla 703-305.4631 July 2003 240037 XEROX PATENT COUNSEL ELAINE A KRENITSKY

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| 07/01 165 10604199 114790 CH | 1001 | \$750.00 | \$38,236.00 | |
| 07/01 166 10604199 114790 703-308-04 | 910 1201 1718 | \$168.00 | \$38,068.00 | |
| 07/01 167 10604199 (114790 | 1202 | \$360.00 | \$37,708.00 | |
| 07/01 195 10604200 114790) | 1001 | \$750.00 | \$36,958.00 | |
| 07/01 196 10604200 114790 A 1366 | 1201 1230 | \$84.00 | \$36,874.00 | |
| 07/01 197 10604200 114790) | 1202 | \$396.00 | \$36,478.00 | |
| 07/01 198 10465059 D/A2190 | 8021 | \$40.00 | \$36,438.00 | |
| 07/01 198 10604201 114790) | 1001 | \$750.00 | \$35,688.00 | |
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| 07/02 1 09464597 103244 | 1201 | \$252.00 | \$34,908.00 | |
| 07/02 30 09329297 103046 | 1501 | \$1,300.00 | \$33,608.00 | |
| 07/02 31 09329297 103046 | 1504 | \$300.00 | \$33,308.00 | |
| 07/02 32 10063111 111098 | 1501 | \$1,300.00 | \$32,008.00 | |
| 07/02 33 10063111 111098 | 1504 | \$300.00 | \$31,708.00 | |
| 07/03 179 09383981 03431 | 1801 | \$750.00 | \$30,958.00 | |
| 07/08 20 10612122 D/A3107 | 1001 | \$750.00 | \$30,208.00 | |
| 07/08 21 10612122 D/A3107 | 1202 | \$90.00 | \$30,118.00 | |
| 07/08 133 09750426 XXY-073 | 1202 | \$54.00 | \$30,064.00 | |
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August 14, 2003

XEROX CORPORATION 100 CLINTON AVENUE SOUTH ROCHESTER, NY 14644 AA

Dear Sir/Madam,

This is to Acknowledge receipt of your refund request in the amount of \$1,278.00 for patent/sertal number 10604198.

Your request has been forwarded to Technical Center Others for review and processing.

To inquire about the status of your refund request, please call 703 306-3338.

Thank you,

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